

▲ Fold last and tape along edge (Please do not staple) ▲

Matrix Home Care  
360 Columbia Drive, Suite102  
West Palm Beach, FL 33409

Your opinion  
of us is very  
important.

*Please take a few moments to  
complete and return. Thank you!*

**matrix**  
[www.matrixhomecare.com](http://www.matrixhomecare.com)

# Thank you for utilizing

Matrix. We strive to have your experience with us be a positive one. We work daily to make our services better. Your evaluation and comments about Matrix will help us to continuously improve our services.

Please take a few minutes to

complete our questionnaire and share your suggestions and comments.

Afterwards, just tape along the edge noted and drop in the mail.

Thanks again for letting us know what you think about us.



The response you received from the office staff was:

Poor                      Excellent  
1      2      3      4      5

The timeliness/responsiveness of your caregiver(s)

was:                      Poor                      Excellent  
1      2      3      4      5

The professionalism of the office staff was:

Poor                      Excellent  
1      2      3      4      5

The professionalism of your caregiver(s) was:

Poor                      Excellent  
1      2      3      4      5

The care you received in your home was:

Poor                      Excellent  
1      2      3      4      5

Did the quality of care you received meet your expectations?

Yes                       No

Will you continue to use Matrix?

Yes                       No

Would you recommend Matrix to a friend?

Yes                       No

What county do you live in?

Were there any outstanding Matrix employee(s) you would like to comment about? Why?

Please share your overall opinion of us as well as any suggestions you have which may help us help others in the future:

Personal Information (optional):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ Zip: \_\_\_\_\_

Thank you!